



Welcome to **TRACES NT**. This manual contains all essential information for the user to create a **CHED-D** certificate in **TNT**. It includes brief descriptions of the program functions and capabilities and step-by-step procedures.



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# Glossary

ADMIN USER	Administrator user
ВСР	Border Control post
CCA	Central Competent Authority
CN	Combined Nomenclature
СР	Control Point
EU	European Union
FFNAO	Feed and Food of Non-animal Origin
LAU	Local authority unit
RCA	Regional competent authority
RFC	Responsible for Consignment
TNT	TRACES new technology

# Before starting with the CHED-D... Go and check our **TNT\_Get** started guide!

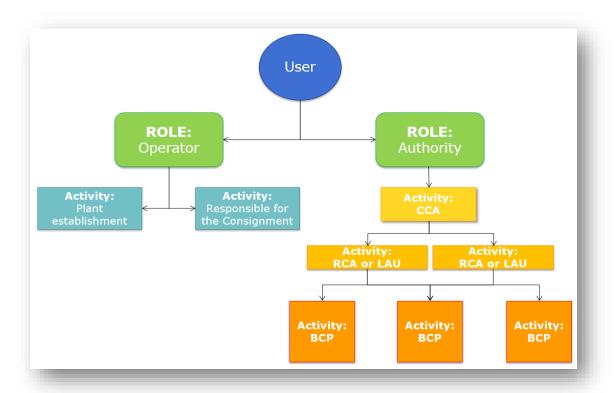
Follow the link: <a href="https://webgate.ec.europa.eu/cfcas3/tracesnt-webhelp/Content/Home.htm">https://webgate.ec.europa.eu/cfcas3/tracesnt-webhelp/Content/Home.htm</a>

Is this the first time you access TRACES?

If yes, after logging in, the system will inform you that **you do not have any role** allowing you to access the application.

For **CHED-D**, depending on the nature of your activity, you will have to select the type of organisation you are requesting access for, among "**Operator**", "**Authority**" or "**Other Body**". Therefore, a user needs to have a Role to work in TNT (Operator or Authority or Other body, etc.). For each Role, one or more activities are assigned.

The combination of Role and Activity will define what kind and which part of documents the user will be able to create and finalise.



**Note:** Please be aware of the difference between "User" and "Operator" in TNT.

**Users** are individuals, natural persons.

They are identified by their e-mail address and name - they all have an EU Login.

Normally they are linked to their businesses.

**Operators**, on the other hand, are businesses, legal entities.

An individual (User) that needs to work in TRACES to create a CHED-D and that works for a business (Operator), must request a role in TRACES as "Operator".

He will also need to request to be linked to the company (Operator) he is working for.

He will then be able to work in the system as User attached to that Company.

**NB:** The Company can have different activities (RFL, Plant establishment etc.).

A person (User) that works for an Authority (BCP, RCA, LAU, CCA), must request a role in

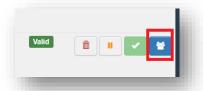
TRACES as Authority and request to be linked to the proper BCP, RCA, LAU or CCA.

# **Structures**

Possible "Activities" for the Role as "Authority" in TRACES-NT for CHED-D

# CCA → Central Competent Authority

The Central Authority of a Member State (MS) is responsible for the organisation of official controls. The European Commission (EC) adds them in the system and validates the first user of CCA. Admin rights are given to this first user.



They are able to validate the requests of their colleagues in the CCA and can give Admin rights to them. They are also able to validate users of RCAs, LAUs, BCPs. Admin rights are given *automatically* to the first users validated for RCAs, LAUs, and BCPs.

Users linked to CCA can see all the documents in Traces involving authorities/operator. The CCA is the superior authority and can do in the system all the actions that BCP, RCA or LCA can do.

#### $RCA \rightarrow Regional Competent Authority$

The superior authority of a RCA is the CCA. RCAs can be authorities responsible for Control Points. The users with Admin rights in the RCA can validate the requests of their colleagues in the RCA. They can also give Admin rights to them.

Users linked to RCA can see all the documents involving the authorities/operators the RCA is responsible for. (E.g. RCA is responsible for a Control Point  $\rightarrow$  When a consignment has been authorised for transfer to Control Point in a CHED-D, users linked to the RCA responsible for the selected CP can finalise the subsequent CHED-D.)

# LAU → Local Authority Unit

The superior authority of a LAU is a RCA or the CCA. LAUs can be authorities responsible for Control Points. The users with Admin rights in the LAU can validate the requests of their colleagues in the LAU. They can also give Admin rights to them.

Users linked to LAU can see all the documents involving the authorities/operators the LAU is responsible for. (E.g. LAU is responsible for a Control Point  $\rightarrow$  When a consignment has been authorised for transfer to Control Point in a CHED-D, users linked to the LAU responsible for the selected CP can finalise the subsequent CHED-D.)

#### BCP → Border Control Post

The place, and the facilities belonging to it, designated by a MS for the performance of official controls. The list of BCPs is approved by the MS and sent to the EC, who adds them in the system and validates them

The superior authority of a BCP can be a LAU, RCA or CCA. The user with Admin rights in the BCP can validate the requests of their colleagues in the BCP. They can also give Admin rights to them. BCPs can be authorities responsible for Control Points.

All users linked to an Authority (for example, a BCP) can be linked with other authorities (for example, other BCPs, LAUs and the CCA).

BCP is the responsible authority of operators "Responsible for the Load". All users linked to the BCP (no matter if admin or not) can validate the RFL for which their BCP has been assigned as responsible authority. Users of that BCP must also validate the request of a user to be linked to the operator RFL. When this link is created, Admin rights are given to the first user of the operator, and this user can and will validate the requests of his colleagues.

The inspector at the BCP is the authority that carries out the Official controls and finalises the CHED (Part II). They can create (normally it should be created by the operator RFL) or modify Part I of the CHED-D.

Please note that you can have more than one activity at the same time!

# Possible "Activities" for the Role as "Operator" in TRACES-NT for CHED-D

# Responsible for the load

It is the role needed to create PART I of a CHED-D.

It needs to be validated by the "Assigned responsible authority" which is always a BCP. This validation is done only once and it gives the first access to TNT to the Operator.

After this step, the operator will be able to work with all the BCPs in the EU.

An operator with RFL activity can create ALL TYPES of CHEDs

Users linked to Operators with RFL activity can see all CHEDs where that Operator is selected as Responsible for the load in Part I (Box I.8 Operator responsible for the consignment).

#### Feed and Food of Non-Animal Origin operators

The possible roles for a Consignor/Exporter are: NON\_ANIMAL\_ORIGIN\_FOOD\_AND\_FEED/ORGANIC EXPORTER/ORGANIC PRODUCER/ORGANIC OPERATOR/PLANTS

The possible roles needed for a Consignee/Importer are: NON\_ANIMAL\_ORIGIN\_FOOD\_AND\_FEED/ORGANIC IMPORTER/PLANTS/RFL

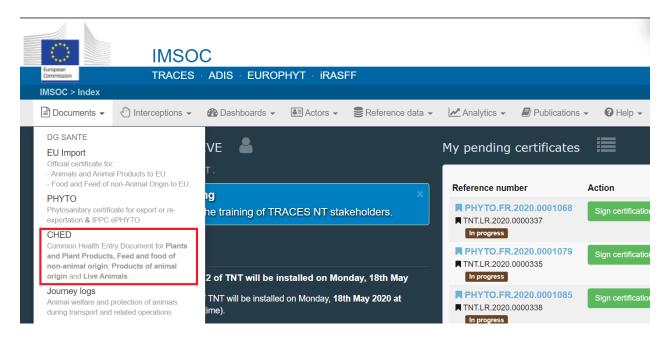
Operators with these activities might not have any user attached, as they do not perform any action in TNT. In the case where the users need to have read-only access to the CHEDs where they are mentioned as Exporter/Importer/Place of destination, the plant operator will have to be validated and the user will have to be attached to this operator. Both actions will need to be carried out by the competent authorities.

The new operators (Exporter/Importer) are automatically assigned a responsible authority by the system. This authority is assigned based on the geographic area where the operator is located and normally it is a RCA or a LAU. Users linked to such RCA or LAU will be able to see the CHEDs concerning that operator. Therefore, Users linked to LCAs, RCAs, CCAs can see CHED-Ds done by other MS if they involve operators of their country (e.g. DE will see a FR CHED-Ds for which the importer is in Germany).

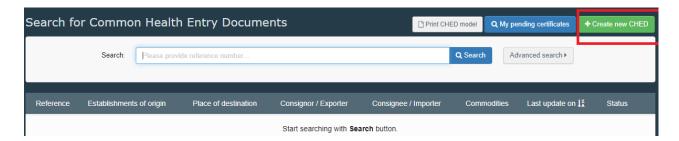
Please note that you can have more than one activity at the same time!

# PART I – Dispatched Consignment – As RFC/CA

On the homepage, click on "Documents" and then "CHED":



Click on the green button located on the top-right hand side of the window entitled "+ Create new CHED":

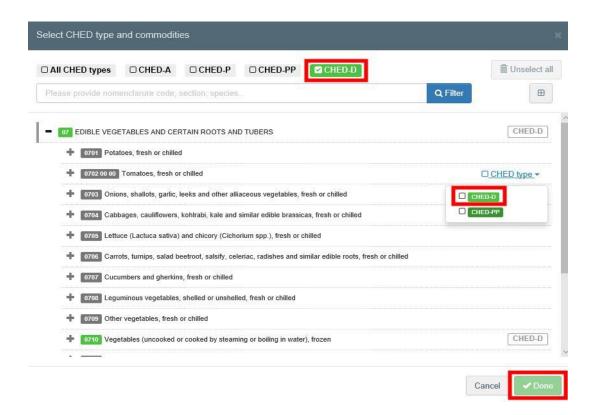


Tick the "CHED-D" box. You then have 3 options to select the commodity:

- Select it from the list of CN code (example: 07020000)
- Type the name or the CN code of the good (example: tomatoes/07020000)
- Click on the '+' to filter the commodities by species (example: capsicum)

Select the commodity code from the list. <u>Remember to select "**CHED-D**" once again.</u> Click on "**Done"**.

Note: you can still delete, add or modify in the document, box I.31

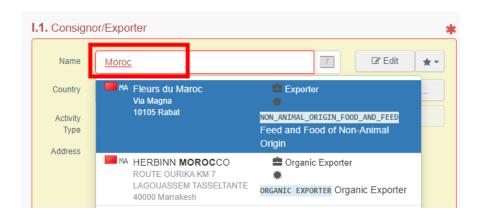


- Note: Different commodity codes can be selected simultaneously
- **Note**: All of the boxes marked with a red asterisk \* are mandatory
- **Note**: Depending on the workflow, the mandatory boxes may be different.

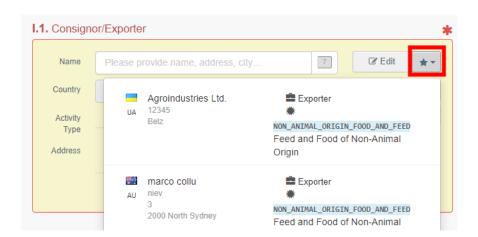
# Box – I.1. Consignor/Exporter

To fill in this box, it is possible to:

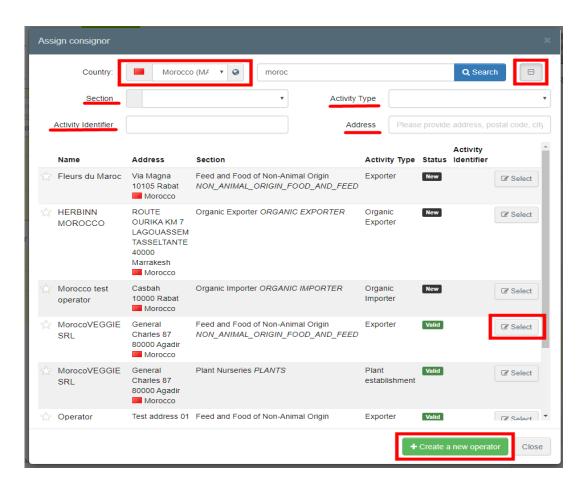
 Start typing the name of the consignor/exporter and select a company from the drop down list that pops out.



Select a company from the "Favourite operators" list, by clicking on the grey star.
 To select your "Favourites", run an advanced search, find the correct option and tick the star at the left side.



 Run an "advanced" search and add some filters by clicking the small "+ button" on the right. Once the correct match is selected, the "Name", "Country" and "ISO Code" of the company are automatically completed.



• It is also possible to click on "**Edit**" to modify the content of the box or to clear it and select another consignor/exporter, clicking on the "**Clear**" button.

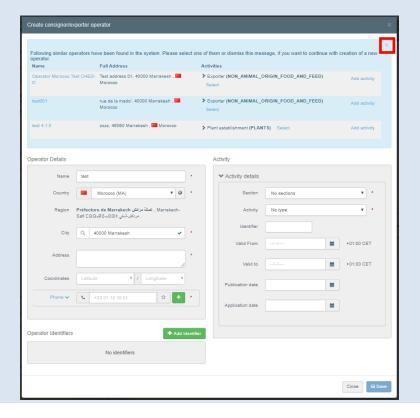


**Note**: If the operator is not present in the system, you can create a new one by clicking on **"+ Create a new Operator**". This button will <u>only appear once you did an advanced search</u> in order to avoid as much as possible duplicates in the system.

Please note that you have to fill all the mandatory information in the part "**Operator details**" in order to be able to choose the section and activity. Chose the section available and the correct activity. Then click on "**Save**".

It is possible that a blue window pops up to inform you that there are already some other operators in the system with similar names. In order to avoid duplicates, first check if the operator is not in the list of suggestions. You can also add an activity to an existing operator if needed.

If not, click on the cross to close this window and be able to save your operator:





**Note**: CHED-D section/domain is *Feed and Food of Non-Animal Origin*.

#### Box – I.2. CHED Reference

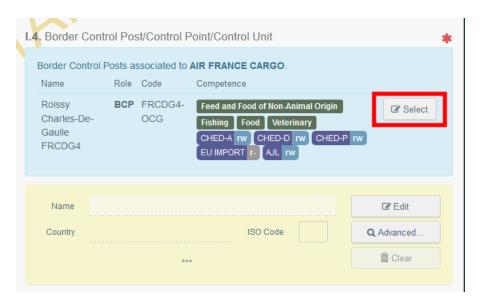
The CHED Reference number will be automatically allocated by the system once you save as draft and/or once you submit the CHED.

# Box - I.3. Local reference

It is possible to add a local reference number for the CHED. This box is not mandatory.

#### Box – I.4. Border Control Post/Control Point/Control Unit

▶ Logged as RFC: If you have only one role as RFC, the system will automatically suggest the BCP assigned to your operator. Click on "Select" if you wish to choose it.



If you want to select another BCP, start typing the name or look for it by using the advanced search. The procedure is the same than for box I.1.

▶ <u>Logged as BCP</u>: You can click on "Assign my BCP" to choose your correct competence.

If you want to select another BCP than yours, start typing the name or look for it by using the **advanced** search. The procedure is the same than for box I.1.



Note: Only a BCP competent for CHED-D can be selected when issuing a CHED-D

# Box – I.5. Border Control Post/Control Point/Control Unit code

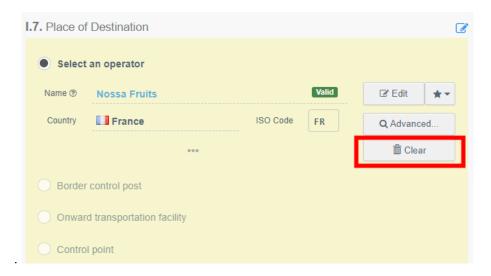
The code will be automatically allocated by the system once the box I.4 has been filled

# Box – I.6. Consignee/Importer

To fill in this box, follow one of the procedures described for box I.1.

# Box – I.7. Place of destination

The box is automatically set to "**Select an operator**" and filled with the information from box I.6. Consignee/ Importer. To modify the information, click on "**Clear**" and follow one of the procedures described for box I.1.



# Box – I.8. Operator responsible for the consignment

If you have only one role as RFC, the box is automatically filled with the details of your operator.



A user linked to different companies/operators will have to select the relevant one.



# Box – I.9. Accompanying documents

The purpose of this box is to provide the mandatory number of the health certificate issued by the third country competent authorities and to attach any other relevant documents.

Click on the button "Add Accompanying Document" or "Add Certificate Reference":

→ Add Accompanying Document

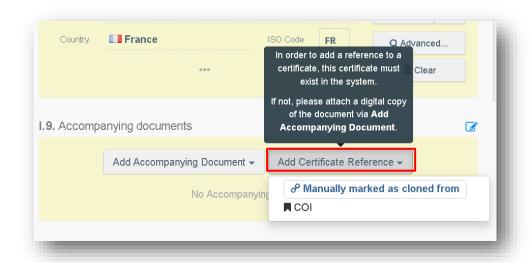
Choose the type of document from the corresponding drop-down list and enter all relevant information, such as "**Number**" and "**Country**".

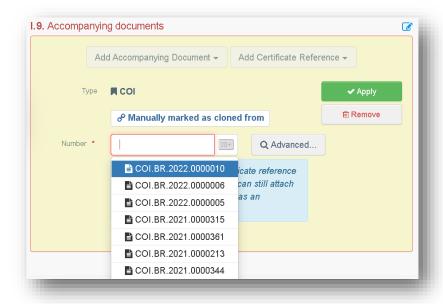
If you wish to upload a file that doesn't exist, then click on the "Select file(s)" button. Click on " $\checkmark$  Apply".

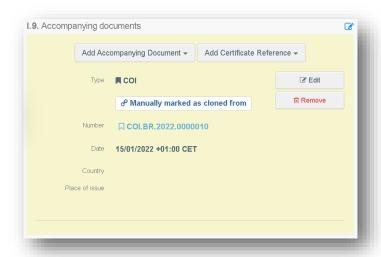
**Note**: The "Attachment" option allows the upload of a PDF document that does not exist electronically in TNT.

# Add Certificate Reference

Click on the button "**Add Certificate Reference**" if the document you wish to add already exists in the system. Select the type of document, "**COI**", then type the reference number of the document and select it from the drop down list.

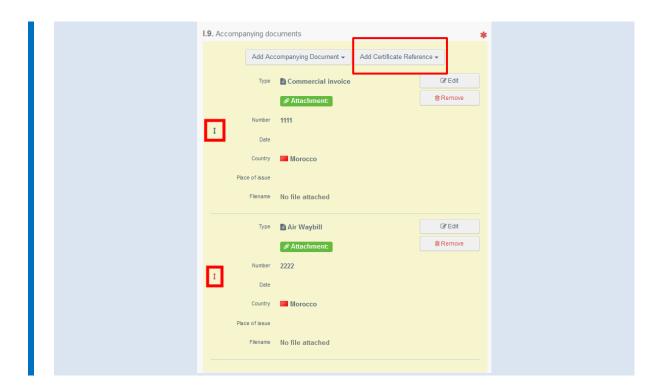






**Note:** It is possible to link a COI a CHED-D at this stage. This function of manually mark as clone documents is further described in the chapter <u>COI</u>.

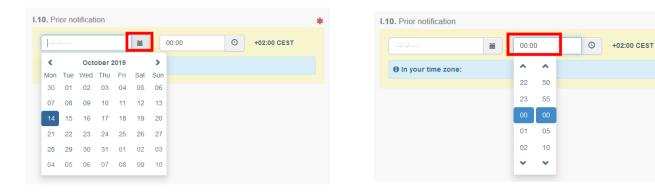
**Note:** It is possible to add several accompanying documents and to order them by dragging and dropping the items with the double sense arrows on the left. Only the first document will be shown in the PDF version of the CHED.



# Box – I.10. Prior notification

In this box, insert the estimated date and time on which the consignment is expected to arrive at the entry point where the BCP is located.

Click on the small calendar icon to choose the date and click on the box to select the exact time (in hours and minutes).



**Tip**: By clicking the small clock icon, you will set the time to the current date and time.

**Tip**: After completing the boxes I.1, I.6, I.9 and I.10 you can already "**Save as Draft**" the Part I of the CHED (at the bottom of the page) and complete it later.

# Inspection Planner

Indicate the date and time when you would like to be inspected at the BCP.

# Box – I.11. Country of origin

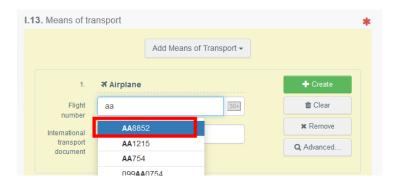
This box will be automatically filled once you filled the box I.31. Description of the goods.

# Box – I.13. Means of transport

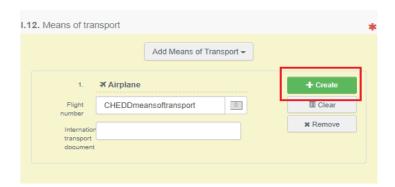
Click on "Add means of transport" to select the means of transport by which the consignment arrives at the BCP. You have the choice between "Rail", "Road vehicle", "Airplane" or "Ship".



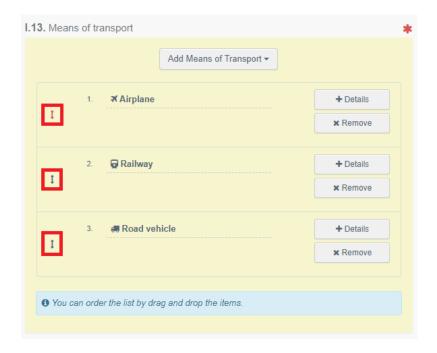
Complete the requested fields. If the means of transport already exists in the system, it will appear in the drop-down list while typing. Select it.



If it does not exist yet, complete the fields and click on the green button "+ Create".



**Note**: You can add several means of transport and order them by dragging the items with the double sense arrows on the left.



# Box – I.14. Country of dispatch

Select from the list the country where the consignment was placed aboard the means of final transport for the journey to the EU.

# Box – I.16. Transport conditions

Select the appropriate mode of transport/storage temperature.

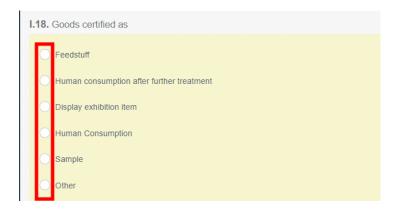
# Box - I.17. Container No/ Seal No

When applicable, indicate the container number and seal number.

**Note:** The Container number must consist of three capital letters, followed by U or J or Z, followed by seven numbers. (Ex: AAAZ1234567)

# Box - I.18. Goods certified as

Select the correct option for the intended use of the consignment. The options displayed depend on the CN code selected.

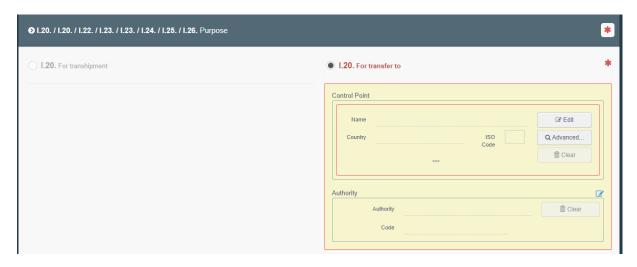


# Box – I.20. / I.21. / I.23. / I.24. / I.25. / I.26. Purpose

Select the purpose of the consignment among the options

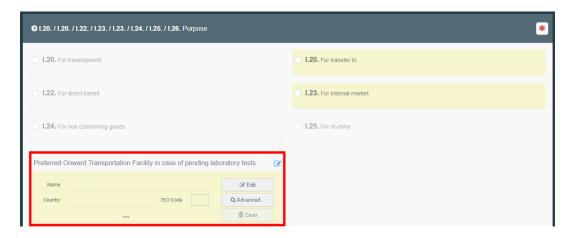
#### Box - I.20. "For transfer to"

When documentary check is done at the entry BCP. Select the control point (or the BCP) where the identity and physical checks will be done. You can do this by typing the name and select the CP/BCP from the drop down list that pops out or by running an advanced search.



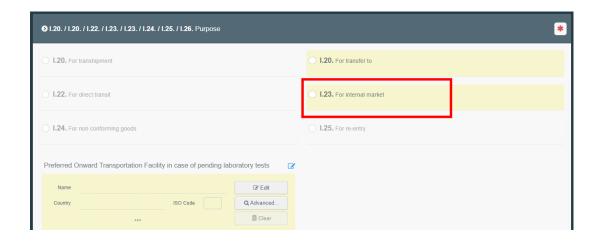
Box - I.21. "Preferred onward transportation facility"

Indicate the authorised onward transportation facility to which the consignment is to be transported after it has been selected for identity/physical checks at the BCP.



Box - I.23. "For internal market"

When consignment is intended to be placed on the European Union market.



# Transport (when applicable)

# Box – I.27. Means of transport after BCP/storage

Choose the mean of transport that will be used after the BCP. The procedure is the same as for box 1.13.

# Box – I.28. Transporter

Select the transporter after the BCP by following the procedure explained for box I.1.

# Box - I.29. Date of departure

Indicate the date and time of departure from the BCP. You can follow the explanations from box 1.10.

# Box – I.31 Description of the goods

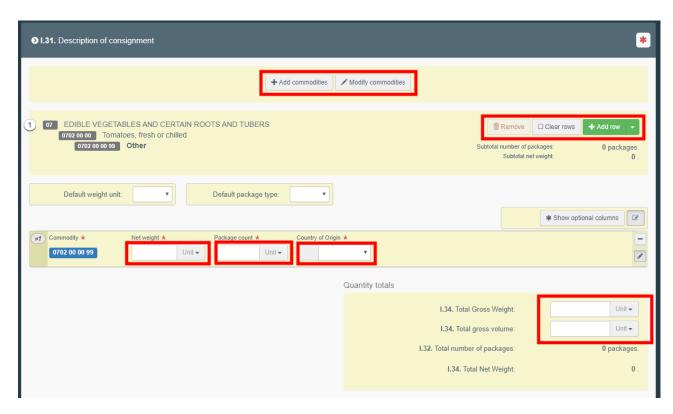
The purpose of this box is to complete the mandatory sections "**Net weight**", "**Package count**" and "**Country of Origin**".

**Note**: Do not forget to select the proper weight unit and package type by clicking the arrow located on the right-hand side of each section.

**Note**: The information of the "**Country of origin**" will be automatically copied in Box I.11

- "+ Add commodity" or "Modify commodities" will allow you to add a CN code or change the CN code selected.
- \* "Remove" will delete the selected commodity from the document
- → "Clear rows" or "+ Add row" will affect the lines of commodities included in the
  document. You can also delete, modify or add rows by clicking on the small icons on
  the right side of the box.

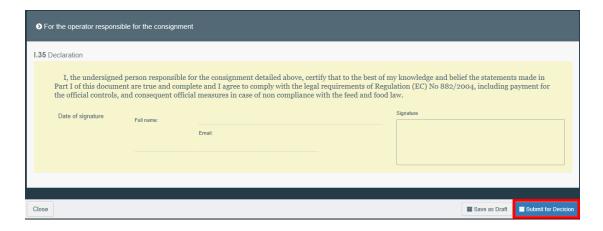
- **Tip**: you can add 5, 10, 50 or 100 rows at once by clicking on the arrow.
- **Show optional columns**" will show you other optional columns.
- ▶ In the part "Quantity totals", fill the mandatory boxes



**Note**: The "**Remove**" button is only active when there is more than one commodity in the certificate.

#### Box - I.35 Declaration

Read the declaration then click on "**Submit for Decision**" on the bottom-right of the window.

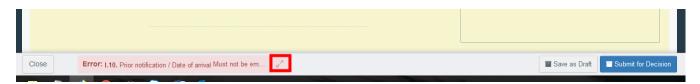


Once the document is submitted, the status will change to "**NEW**". The authority has access to the CHED-D to complete Part. II and take the decision.

**Note:** the **RFC** can still modify PART I when the official entry document is still at the submission stage (Status "**NEW**").

# Error message

If you filled in any of the boxes incorrectly, or missed a box, an "**Error**" message will appear. Click on the "**expand**" sign on the right-hand side of the error message to read the message in more detail. Click on each of the messages to be redirected to the box that requires modification.



Do not forget to submit for Decision again once you have corrected the boxes.

# You have successfully completed PART I of the CHED-D!

# Other options

By clicking on "More" at the bottom of the page you can:

- Delete allows you to delete the CHED-D.
- **Copy as new**: enables you to create a new CHED-D in which most boxes are copied from the original document. The original CHED-D is not altered in any way if you decide to perform this action.
- → Clone as CHEDPP: lets you quickly create a CHED-PP linked to the existing CHED-D. This option speeds up the submission process.

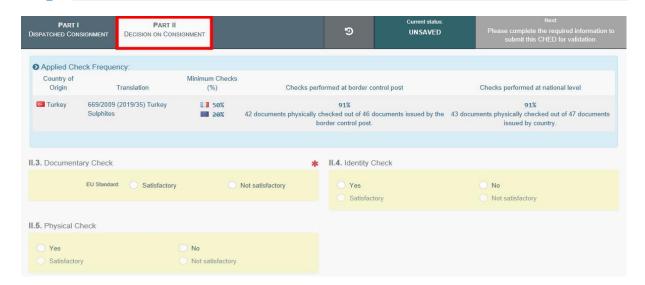
By clicking on the button "**Preview PDF**", you can:

- Preview the PDF certificate
- Click on "Advanced Print Options" to open the language selection and print the PDF in several languages at the same time.

# PART II - Decision on Consignment - As BCP

As BCP, you can access the CHED-D and modify every information from Part I.

**Note:** If you do not want the operator to modify the CHED anymore, you can "**Sign** as **in progress**". From that point onwards, the RFC can no longer modify the data from Part. I.



For the commodity subject to a temporary increase of controls or emergency measures, the system will warn you with a blue boxed message entitled "**Applied Check Frequency**", stating the laboratory test that needs to be performed and the minimum checks to be done at a national level in a 6 month period.

#### Box – II.3 Documentary Check

Indicate if "Satisfactory"/ "Not satisfactory" depending on the EU Standard.

#### Box – II.4 Identity Check

If the check has been performed, tick "Yes" and mark it as "Satisfactory"/ "Not satisfactory" depending on the EU Standard.

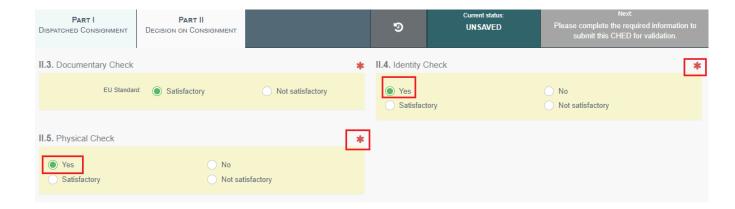
If the check was not performed, either leave the box empty or check "No".

# Box - II.5 Physical Check

If the check has been performed, click on "Yes" and mark it as "Satisfactory"/ "Not satisfactory" depending on the EU Standard.

If the check was not performed, either leave the box empty or tick on "No".

**Note**: When "yes" is selected in the boxes II.4 and II.5, ticking "satisfactory"/"not satisfactory" is mandatory.

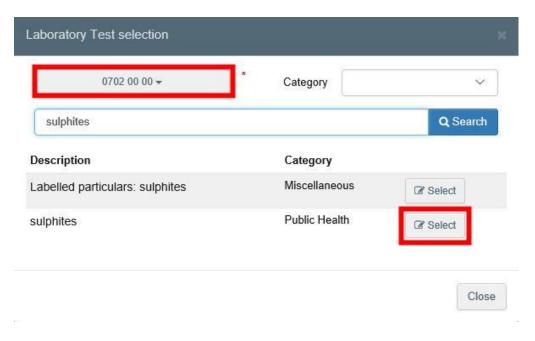


# Box – II.6 Laboratory Tests

This box can be completed **only** if a physical check will be performed.



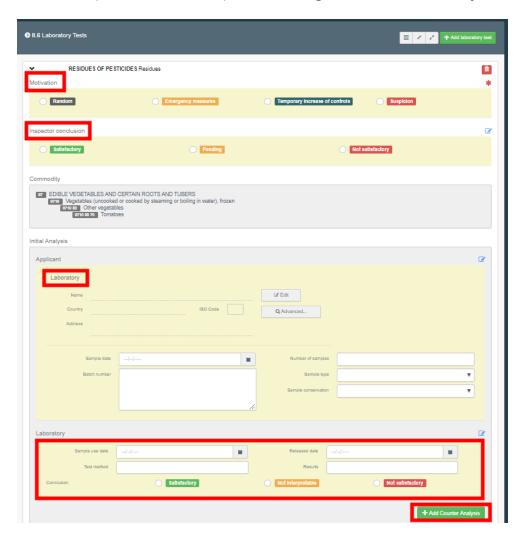
- Click on "+ Add laboratory test"
- Select the commodity on which the test has been performed;
- Select the category of the test by choosing the correct one from the list or type the test name directly in the search bar. Select it from the drop-down list that appears.



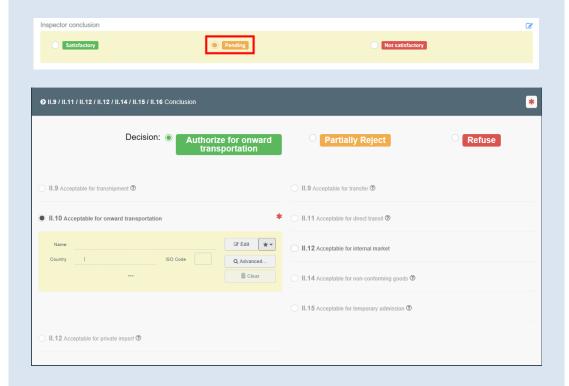
Once the test has been added, some information still need to be completed:

- ► Motivation: if it is a "Random" check or if it has been performed on the basis of "Suspicion"
- ► Inspector conclusion: select between "Satisfactory", "Pending" or "Not Satisfactory"
- ► **Laboratory**: it is mandatory to specify the laboratory. Start typing the name and select a laboratory from the drop-down list that pops out or run an "advanced" search and add some filters by clicking the small "+" button on the right. Once the correct match is selected, the "Name", "Country" and "Address" of the laboratory are automatically completed.
- **⇒ Sample date, Sample use date & Released date** these fields are mandatory
- Conclusion select either "Satisfactory", "Not interpretable" or "Not Satisfactory".

Afterwards you also have the option of adding "+Add Counter Analysis".



**Note**: when a Laboratory test is marked as "**Pending**" in the "Inspector conclusion", in II.9 / II.11 / II.12 / II.14 / II.15 / II.16 Conclusion, the option "**Acceptable for Onward Transportation**" will become available for selection.



This could happen when, for example, despite a pending Lab Test result, the consignment is authorised to move to an "Onward Transportation Facility". The authority responsible for the OTF should be notified about the operation and should declare the arrival of the consignment at the OTF.

The Authority of the first CHED, who has performed the Lab Tests, will complete PART II of the CHED-D by submitting the results of the tests and by validating or rejecting it.

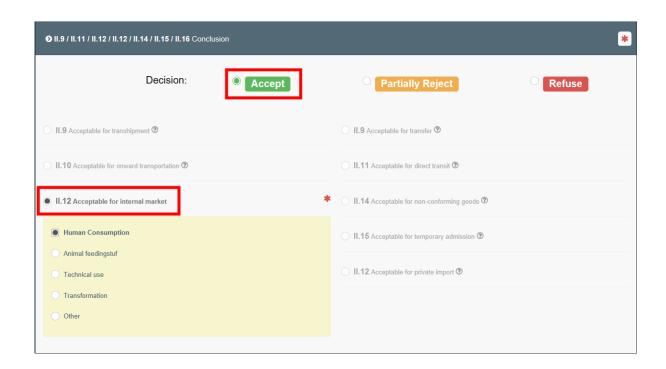
# Box - II.7. Welfare Check

This box doesn't apply for the CHED-D and should be greyed out.

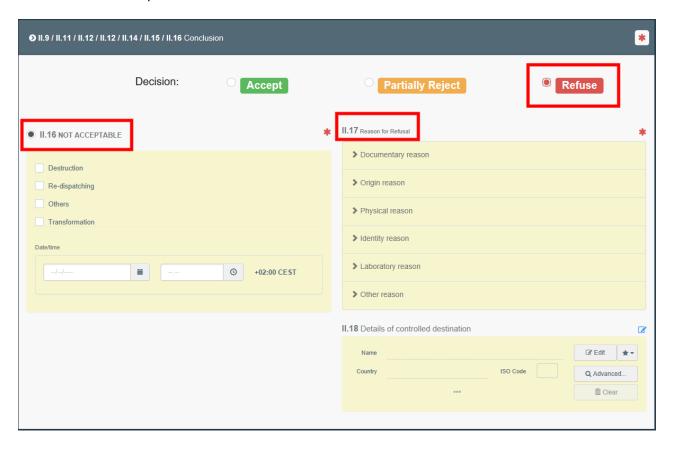
#### Box - II.9 / II.11 / II.12 / II.14 / II.15 / II.16 Conclusion

Indicate your decision regarding the consignment and complete the necessary information.

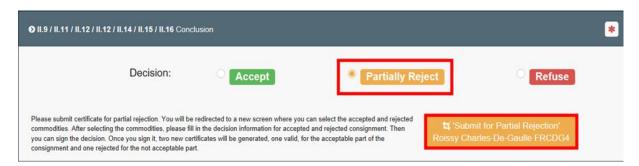
▶ <u>Validation</u>: tick the box "**accept**" and select one of the options available in the box II.12



Rejection: tick the box "**refuse**" and select one of the options available for the boxes II.16 Not Acceptable and II.17 Reason for Refusal

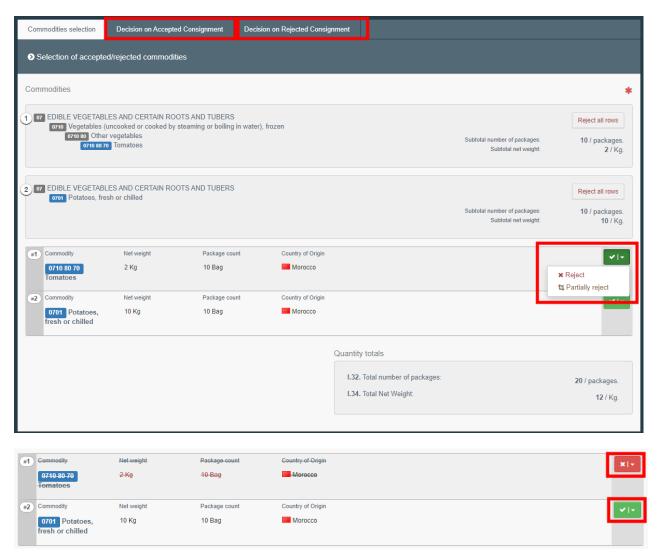


Partial rejection: tick the box "partially reject" if you want to accept only a part of the consignment.

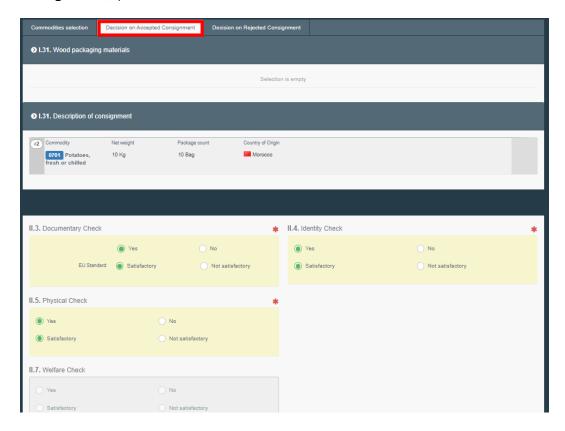


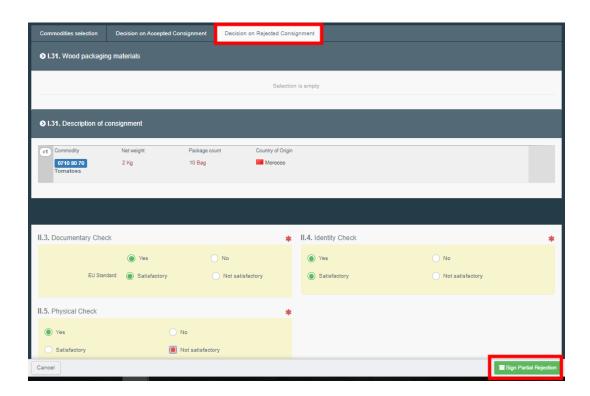
After submitting for partial rejection, you will be redirected in a new tab where you will be able to submit both your decision on the accepted part of the consignment and your decision on the rejected part of the consignment.

In the green button, you have the option to reject or partially reject. If you click in "partially reject", in the commodity row, you will be asked to select the amount of packages and/or the quantity of units you wish to reject.



After completing the necessary information in each tab (decision on accepted/rejected consignment), you will be able to take the decision:





You can see that the consignment has been partially rejected in the menu when there is a little blue icon next to the CHED number. By clicking on this icon, you will see the links to both subsequent CHED: the validated consignment and the rejected one:



Transfer: If the box I.20 "For transfer to" has been ticked in PART I, the box II.9 Acceptable for transfer will appear automatically completed in PART II. If the box I.20 "For transfer to" has not been ticked in PART I, you can still change the purpose in the PART I, box I.20



When the documentary check is done at the BCP and the consignment is authorized to move to a Control Point where identity and physical checks will be performed, the consignment is still under custom supervision and cannot be released until the official controls are completed.

# Box - Consignment resealed

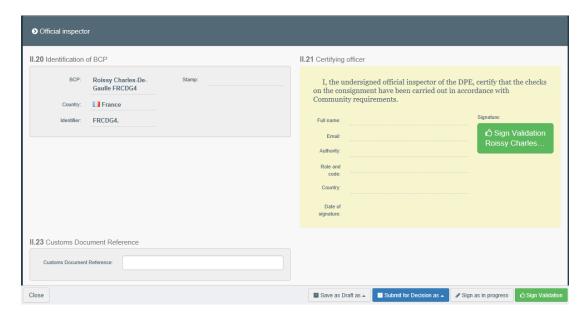
This box becomes available when container number and seal number are entered in box I.6 of PART I. After the checks have been performed, the authority has the option to introduce the container number for reseal, if necessary.

#### Box – II.20 Identification of BCP

This box will be automatically completed with the details of the authority that completed PART II.

# Box – II.21 Certifying officer

This is where you sign the Validation/Rejection of the consignment. You can also sign by clicking on the button at the bottom of the page.



If you filled all the boxes and fields correctly, the current status is VALIDATED, REJECTED, PARTIALLY REJECTED or AUTHORIZED FOR TRANSFER.

#### Box - II.23 Customs Document Reference

This is a free text boxes.

You have successfully completed PART II of the CHED-D!

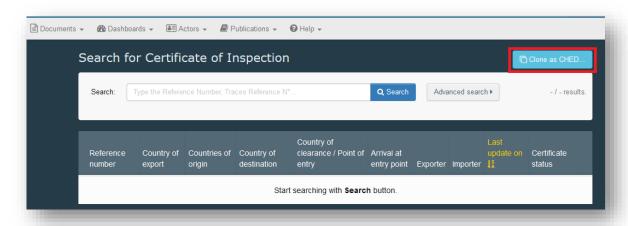
# Other options

By clicking on "More" at the bottom of the page you can:

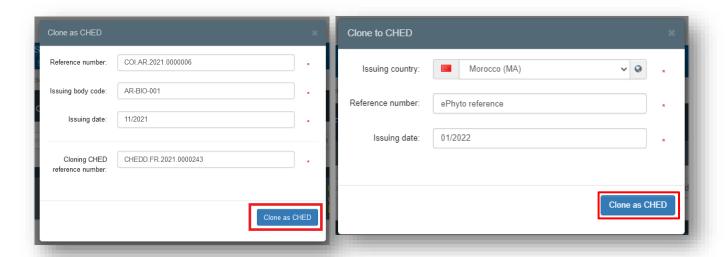
- Cancel document
- Replace: this will create a replacement of the CHED-D in case some information need to be changed after the validation. The first CHED will then have the status "Replaced" and the new CHED-D will have the status "Valid". Both will be linked and this link will appear on the printed document as well.
- → Copy as new: this will create a new CHED-D that will be pre-filled with the information of the current document. In that case, the two CHED-D are not linked.
- → Clone as CHEDPP: lets you quickly create a CHED-PP linked to the existing CHED-D. This option speeds up the submission process.
- Clone as CHED from a COI: this functionality allows the RFL to start a CHED-D from a COI even if the RFL is not mentioned in it. PART I of the CHED-D will contain some information from the COI which is common to both documents. The Box Accompanying document in the CHED-D will automatically be filled in with the information concerning the cloned COI. The COI and the CHED-D will be linked.

Depending on the document that you want to clone, through the menu either go to:

Documents > COI and click on "clone as CHED"



In the window that opens indicate **all** the relevant information and click on "clone as CHED to connect both documents:



This will link the two documents.

By clicking on "Preview PDF" button you can:

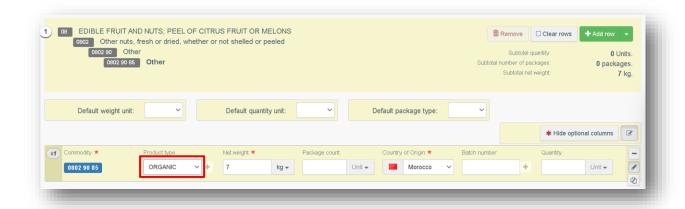
- ▶ Preview the PDF certificate
- → In the Advanced Print Options you can choose the languages in which you want the document to be printed. You can choose more than one language.

# Linking a COI to a CHED-D

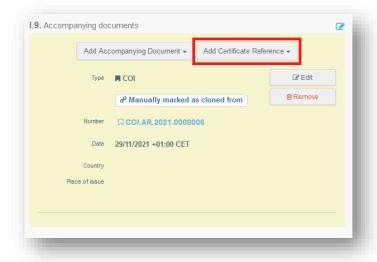
#### Attention!

For organic and in-conversion products subject to organic checks at border control posts, if the operator intends to release the products in the consignment covered by the CHED on the EU market as organic or in-conversion products it is mandatory to insert the product type 'organic' in the CHED in TRACES (see below) and to link a COI to the CHED.

To do so, you must select the product type "organic" inside a commodity box of the CHED:



When this product type has been selected, it becomes mandatory to link a COI to the CHED inside the accompanying documents. Click on the option "Add certificate reference" and select the COI that should be linked to the CHED:



If a CHED and a COI are linked, the link automatically appears in the "Links" box below the reference number of a COI:



# Attention!

The rule above does NOT apply to products exempted from organic checks at border control posts (that is to say, those for which only a point of release for free circulation can be selected in box 10 of the COI) and this even in the case where by virtue of national law only it is required that those goods be checked at border control posts registered in TRACES as points of release for free circulation a be accompanied by an entry document in the same format as the CHED.